

Privacy Statement

Introduction.

www.Syngenta.co.za is owned and operated by Syngenta South Africa (Pty) Ltd. Syngenta is committed to respecting the legal requirements that exist regarding the personal privacy of the individuals who use this Site. This Privacy Statement describes the Syngenta current policies and practices with regard to personal data collected by Syngenta through this Site.

Definitions.

The term "personal data" means information relating to an identified or identifiable natural or legal person, for example, the name, age, e-mail address or mailing address of the individual. The term "Site" refers to the Web site located at www.Syngenta.co.za. The term "Syngenta" means Syngenta South Africa (Pty) Ltd. The term "affiliates" means any business entity throughout the world which is controlled by or is under common control with Syngenta.

Notification of Changes to this Privacy Statement.

Syngenta is continually improving and adding new functionality and features to this Site. These ongoing improvements, changes in the law or changes in technology may require changes to this Privacy Statement. Syngenta reserves the right to update or modify this Privacy Statement at any time without prior notice. Privacy Statement on this Site. Your use of this Site following any such change constitutes your agreement that personal information collected from or about you through this Site after the revised Privacy Statement is posted will be subject to the terms of the revised Privacy Statement. Syngenta will not apply changes to this Privacy Statement to any personal data Syngenta collected before the revised Privacy Statement was posted on this Site. For your convenience, whenever this Privacy Statement is changed, we will alert you by posting a notice on this site for thirty days. Please review this Privacy Statement regularly. You may access the current version of this Privacy Statement at any time by clicking on the button marked "Privacy" at the bottom of each page of this Site.

This Privacy Statement was last revised on 1 December 2003.

Your Consent.

This Privacy Statement is included in and is part of the www.Syngenta.co.za Terms and Conditions. By agreeing to its terms and using this Site, you are consenting to the collection, use and disclosure of your personal data as set forth in this Privacy Statement.

Personal Data Collected Through www.Syngenta.co.za

Personal Data You Provide. Syngenta collects the personal data you provide to us when you use this Site. This information may include, for example, your name, the name of your company, your or your company's mailing address and your e-mail

address. Syngenta uses the personal data you provide when you use this Site to provide the information, services and products you request. For example, we may use your e-mail address to respond to your comments and questions. In some cases, the site will allow registration to promotional events; we will use your e-mail or mailing address to provide brochures, maps and event information.

Syngenta also uses the personal information collected through this Site to improve the content and functionality of this Site, to better understand our customers and markets, to improve our products and services and to market our products and services to our customers and potential customers, including those who are registered users of this Site. From time to time, we may contact you with information about agricultural products and services. If you do not want us to contact you for such purposes, [please notify us](#).

Click-Stream Data. Syngenta uses technology to track your use of this Site, for example, which pages you view and which links you use. This information about your use of this Site is called "click-stream data." Click-stream data helps us determine what is important to you, and what is not. It helps us decide what content and features to add and what to discard. It also helps us determine whether our Site is easy to use or whether we need to redesign certain pages and links. Click-stream data does not identify you personally. If Syngenta links any click-stream data to your personal name we will treat it as personal data.

Cookies.

We may obtain information about you by installing our own marker on your computer. This marker is commonly called a "cookie" and it enables us to know you by a computer-generated, unique identifier. By providing you a unique identifier, we are able to create a database of your previous choices and preferences, and in situations where those choices or preferences need to be collected again, they can be supplied by us automatically, saving you time and effort. For example, after you purchase a product once, if you need to purchase it again your previous selection of size, colour or other features will be retained and can be re-entered more quickly. Your computer may be specially configured to reject cookies: please refer to your browser for more information.

Disclosure of Personal Data to Our Affiliates.

Syngenta shares personal data collected through this Site with its affiliates, who may use the information in the same ways as Syngenta may use the information. If you do not want Syngenta to share your personal information with its affiliates, [please notify us](#).

Disclosure of Personal Data to Unrelated Third-Parties

Both Syngenta and its affiliates share personal information collected through this Site with third-parties throughout the world who act for or on behalf of Syngenta and/or its affiliates, for example, companies that provide support services to us, including data processing services, or that help us market our products and services. These companies may need information about you in order to perform their functions. These companies are not authorised to use the information we share with them for any other purpose than those to which we have notified you under this Privacy Statement.

In addition, there may be some other, limited circumstances in which Syngenta or its

affiliates may share or transfer the information in their databases to an unrelated third party, for example, to comply with a legal requirement, for the administration of justice, to protect your or your company's vital interests, or in the event of a corporate sale, merger, reorganisation, dissolution or similar event. Where appropriate, before disclosing personal information to a third party, Syngenta will contractually require the third party to take adequate precautions to protect that data against unauthorised use or disclosure. If you do not want Syngenta to share your personal information with third parties under these strictly controlled conditions, [please notify us](#).

Data Integrity and Security.

Syngenta will take commercially reasonable measures to maintain the reliability, accuracy, completeness and currency of personal information in our databases and to protect the security of our databases. We keep your personal information only for as long as reasonably necessary for the purposes for which it was collected or to comply with any applicable legal reporting or document retention requirements. Our servers and our databases are protected by industry standard security technology, such as industry standard firewalls and password protection. The employees who have access to personal information have been trained to handle such data properly and in accordance with our security protocols. Although we cannot guarantee against any loss, misuse, unauthorised disclosure, alteration or destruction of data, we try to prevent such unfortunate occurrences.

Data Access and Corrections.

You may wish to access or correct personal information collected through this Site by writing to our [webmaster](#) at: Syngenta South Africa (Pty) Ltd, Attention: [Webmaster](#), Private Bag X60, Halfway House, 1685. Please provide enough information to permit us to identify your personal information. We will respond to your requests in a prompt and proper manner. If we can accommodate your request without incurring significant expense, we will attempt to do. Requests to correct or delete personal data are subject to any applicable legal reporting or document retention obligations imposed on Syngenta.

Children.

Syngenta does not knowingly collect personal data from children under the age of eighteen. If you are under eighteen, please do not give us any personal data. If you have reason to believe that a child has provided personal data to Syngenta, please [contact us](#), and we will endeavour to delete that information from our databases.

Hyperlink to Other Sites.

This Privacy Statement applies only to www.Syngenta.co.za. Syngenta and its affiliates operate many different types of Web sites for different purposes and in different countries where different laws may apply. If you visit another Web site operated by Syngenta or its affiliates, please take a moment to review the privacy statement posted on that site to learn what personal information may be collected through that site and how it is processed.

www.Syngenta.co.za contains hyperlinks to Web sites that are not operated by Syngenta or one of its affiliates. These hyperlinks are provided for your reference

and convenience only and do not imply any endorsement of the activities of these third-party Web sites or any association with their operators. Syngenta does not control these Web sites and is not responsible for their data practices. We urge you to review the privacy policy posted on any Site you visit before using the Site or providing any personal information about yourself.

Transfer of Data Abroad.

Syngenta and its affiliates are engaged in a global business. Syngenta and its affiliates have facilities and databases in different countries. Syngenta and its affiliates may, from time to time, transfer your personal data to a database belonging to Syngenta, an affiliate or a third-party in another country for the purposes described in this Privacy Statement. When Syngenta does so, Syngenta will take reasonable precautions, in accordance with applicable law, to protect the confidentiality and security of your personal data.

Questions about Our Privacy Statement.

If you have any questions about this Privacy Statement or concerns about the way www.Syngenta.co.za processes your personal data, [please notify us](#).